



Taking some time to pause and reflect on Riv Inc. through the years and feeling appreciative for all the support you have shown Us. Whether you are a Customer, a Vendor, a Colleague or a Friend I wanted to take this time to say “Thank You!”

In December of last year I purchased Riv Inc. from my parents, Ron and Ruth Rivard. Although I have been running the business for them for the past 10 years, becoming the owner of this family business was always my dream and goal. Every day I am extremely thankful and excited for our future. They owned Riv for 26 years and I look forward to my 26 plus years.

I couldn't do any of this without my staff. All the employees of Riv Inc. are who I have the utmost respect and appreciation for. Some of our staff are what we call 'lifers'. They claim that I will carry them out of here in 'a pine box', it's the only way I would be rid of them. They love their jobs and they are committed to Quality and Service for each and every one of our customers.

Quality and Service was my father's original focus for Riv Inc. Ron started his career at IRI (one of the first screen manufacturers in the country). He started there when he was 18 years old, worked his way up the ranks and managed 3 of their facilities across the US. Desiring to work for himself he and Ruth started Riv Inc. in 1986. During his years at IRI his friends, colleagues and customers called him “Riv”. What better name to give a company than the very name everyone knew him by ~ Riv Inc. was born.

After I graduated from college Dad asked if I had a desire to work for him full time. I accepted. The original deal was I needed to learn every single job in the plant. From Disassembly to Assembly. From Coating to Imaging and Quality Control. After years with my hands in manufacturing we decided that I should get out on the road and make Riv Inc. more visible to our customers. With that, sales increased and we became a leading manufacturer in the hybrid microelectronics industry. Today our trained staff has continued Ron's original focus and I am proud to say that we succeed at that every single day. Quality and Service is our number one priority for our customers.

This letter's original intent was to announce the business was under new ownership but I feel that is too formal and unnecessary as you will not see any change in how Riv Inc does business. So the letter is meant to “Thank You” for all your Support through the years and through the many more to come.

Riv Inc. and I appreciate all of you we have been in contact with and have met along the way. If you aren't a customer yet, you hopefully will be soon and we look forward to working with you!

All the best and THANK YOU Again ~ Tania

Tania Rivard (Keefe), President